



Your Butterfly Flight Manual


Quick Start Guide to your Personal Cloud Computer (PCC)

1. THE LOGIN PORTAL: Your secure office is accessible from any web browser.

Google Chrome is recommended for the best experience.


1. **Go to:** <https://app.butterflyit.com/>
 2. **Username:** Enter your Work Email.
 3. **Password:** Enter the Temporary Password from your Welcome Email. *(You will be asked to create a new, private password immediately.)*
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2. LAUNCHING YOUR DESKTOP (WEB MODE) Once logged in, you will land on the Home Screen.

1. **Go to My PCC:** Look at the navigation bar at the very bottom of the screen. Click the icon labeled **"My PCC"**.
 2. **Check the Switch:** On the next screen, ensure the **"USE WEB VIEWER"** toggle (located near the bottom) is switched **ON**.

 3. **Click Play:** Click the large **Play Button (▶)** in the center of the monitor image.
 4. **Liftoff:** Your Cloud Desktop will open in a new browser tab. **(Note: If Chrome asks to allow popups, please click *Allow*.)**
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3. FOR POWER USERS (NATIVE APP) *Recommended for Dual Monitors & USB Devices*

If you want to use multiple screens or USB devices (webcams, printers), you can install the **Viewer App** instead of using the browser.

1. **Download:** On the "My PCC" page, click the **Menu Icon**  (top left) and select **"Download viewer"** from the drop-down list.
2. **Install:** Select **"Windows 10+ 64bit"** and run the installer (VirtViewer) for Windows PCs.

3. **Switch Modes:** Go back to your "My PCC" dashboard and toggle the "**NATIVE APP**" switch **ON**.



4. **Launch:** Now when you click the **Play Button**, it will launch the native high-performance app window.

Note for Mac Users: Please continue to use the Browser Mode (Web Viewer). The Native App is currently enabled for Windows, Chromebooks & Linux only.

4. NEED A HAND? If you are stuck on the runway, our support tower is listening.

- **Email Support:** helpdesk@itsupportmsp.com
 - **Urgent Support:** (949) 396-1999
 - **Live Remote Help:** bfit.screenconnect.com
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